



## MIKKO ILARI KAARLELA



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### OBJECTIVE

With a passion for technology and problem-solving, I am particularly interested in the fields of IT systems, and databases.

### EXPERIENCE

#### FROGNE / AS, IT SECTOR

2018 NOV. – 2025 MARCH

Skilled IT Support Specialist and Database Expert with hands-on experience in troubleshooting, system maintenance, and database management. Focused on delivering reliable tech solutions and optimizing data performance. WithSecure(F-Secure) security seminar and products.

#### FUJITSU FINLAND, IT SECTOR

2014 - 2018

IT Support Professional with experience in remote desktop assistance, troubleshooting technical issues, and maintaining system performance. Skilled in providing efficient remote support and ensuring smooth IT operations. MSCE certificate.

#### OP-POHJOLA BANK, FINANCIAL SECTOR

2010-2014

Experienced finance professional with a strong background in financial operations, data analysis, and client service. Skilled in managing transactions, ensuring compliance, and supporting business decisions through accurate financial reporting. APVI - certificate

#### WÄRTSILÄ OYJ, MARINE INDUSTRY

2007-2009

Detail-oriented professional with experience in document management and supporting diverse projects across multiple departments. Skilled in organizing records, maintaining data accuracy, and contributing to efficient project workflows.

#### SVEN CHRISTIANSEN PLC, FURNITURE COMPANY

2004 as part time worker during school year

Reliable and hands-on professional with experience in furniture assembly and local IT support. Skilled in technical troubleshooting, hardware setup, and on-site problem-solving, combined with a strong focus on efficiency and customer satisfaction.

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## SKILLS

Oper. Sys: Windows, MacOS, Linux  
Office: MS Office, MS Visio, MS Project  
Web: HTML, ASP.NET, SharePoint  
Databases: SQL, SAP, Azure, MS PowerBI  
Programming: Java, C/C++, MS CoPilot  
Imaging tools: Adobe Photoshop, Firefly

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## LANGUAGES

Finnish: Written: Native Oral: Native  
English: Written: Fluent Oral: Fluent  
Swedish: Written: Fluent Oral: Good  
Italian: Written: Basics Oral: Basics

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## EDUCATION

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### **MASTER OF SCIENCE IN ECONOMICS AND BUSINESS ADMINISTRATION**

M.Sc. in Computer Science, Finance & ICT Law  
University of Vaasa 2018

### **MILITARY SERVICE**

Riihimäki Signal regiment  
Military police 2005

### **EXCHANGE STUDENT**

Dudley College of technology  
United Kingdom 2004

### **BUSINESS COLLEGE GRADUATE**

Vocational Qualification in Business Information Technology  
Espoo Institute of Business, Espoonlahti 2004

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## WORTH MENTIONING

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### **AS OY PIKIPRUUKKI**

Chairman of the housing association 2025

### **DIPLOMA & SCHOLARSHIP**

National board of Education's 2003

### **SM TAITAJA-COMPETITION**

Computer & Networks 2002

### **DRIVER LICENSE**

B-Class 2002